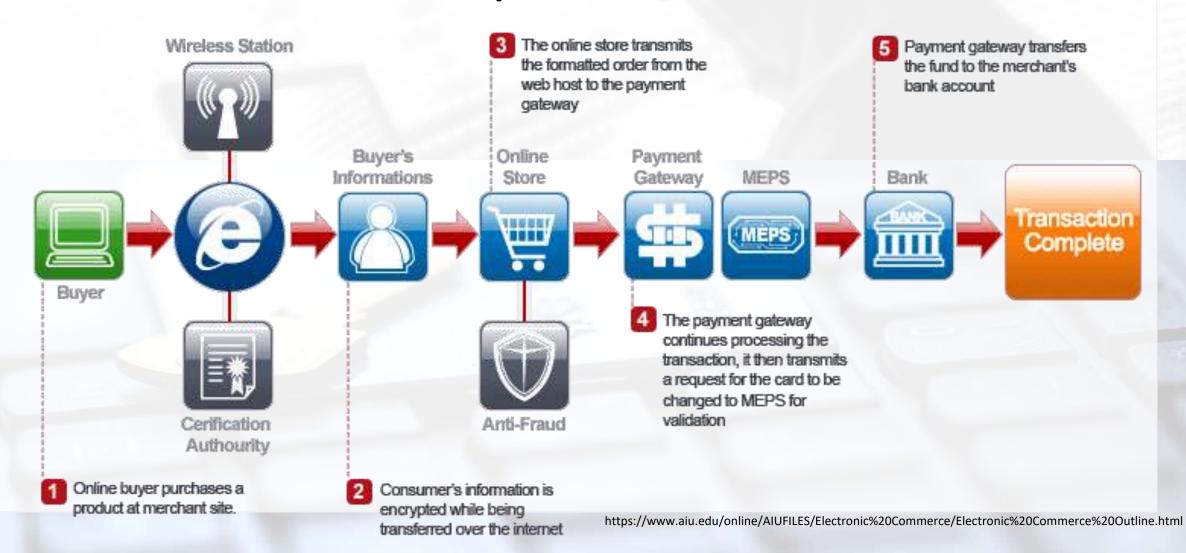


電子商務 - 主動安全防禦

卓傳育 博士

資料中心系統軟體組 資訊與通訊研究所

E-commerce Security



Six Dimensions of E-commerce Security

- 1. Integrity: prevention against unauthorized data modification
- Nonrepudiation: prevention against any one party from reneging on an agreement after the fact
- 3. Authenticity: authentication of data source
- 4. Confidentiality: protection against unauthorized data disclosure
- 5. Privacy: provision of data control and disclosure
- 6. Availability: prevention against data delays or removal



E-commerce Threats

1. Client computer threats

- Trojan horse
- Active contents
- Viruses

3. Communication channel threats

- Sniffer program
- Backdoor
- Spoofing
- Denial-of-service

4. Server threats

- Privilege setting
- Server Side Include (SSI), Common Gateway Interface (CGI)
- File transfer
- Spamming

Countermeasure / Defense Mechanisms

- 1. Client computer protection
 - Privacy -- <u>Cookie blockers</u>; <u>Anonymizer</u>
 - Digital certificate
 - Browser protection
 - Antivirus software
 - Computer forensics expert
- 2. Communication channel protection
 - Encryption
 - Public-key encryption vs Private-key encryption
 - * Encryption standard: Data Encryption Standard (DES), Advanced Encryption Standard (AES)
 - Protocol
 - * Secure Sockets Layer (SSL)
 - * Secure HyperText Transfer Protocol (HTTPS)
 - Digital signature

Bind the message originator with the exact contents of the message

- 3. Server protection
 - Access control and authentication
 - * Digital signature from user
 - * Username and password
 - * Access control list
 - Firewalls

<u>International Computer Security Association's</u> classification:

- * Packet filter firewall
- * Application level proxy server
- * Stateful packet inspection

電子商務安全規範

101年度電子商務交易安全及資安服務平台推動計畫

電子商務交易安全規範 (網路平台、供應商、物流商)修正版

財團法人資訊工業策進會編製

中華民 1101年11月

http://www.cnra.org.tw/edm/ec-cert_1.pdf



How to Minimize Security Threats

- 1. Perform a risk assessment → a list of information assets and their value to the firm
- 2. Develop a security policy \rightarrow a written statement on:
 - * what assets to protect from whom?
 - * why these assets are being protected?
 - * who is responsible for what protection?
 - * which behaviors are acceptable and unacceptable?
- 3. Develop an implementation plan \rightarrow a set of action steps to achieve security goals
- 4. Create a security organization → a unit to administer the security policy
- 5. Perform a security audit \rightarrow a routine review of access logs and evaluation of security procedures

NIST Cyber Security Framework



Risk Assetment

- 1. Integrity
- 2. Nonrepudiation
- 3. Authenticity
- 4. Confidentiality
- 5. Privacy
- 6. Availability

- ISO 27001
- ISO 27002

Trends Shaping E-Commerce



- Automated return process. This solves one of the lingering problems with e-commerce buying products sight unseen. An automated return process can limit chargebacks and friendly fraud along with enhancing customer satisfaction. Update your return/refund policy to respond best to the way customers are shopping and buying.
- M-commerce adoption. The m-commerce sales numbers are only increasing, which highlights the need for merchants to shift focus to a seamless and secure mobile app experience. Brand loyalty depends on a successful customer experience.
- Personalization. Virtual assistants, instant messaging marketing, and customized page display.
 Customers want the brick-and-mortar personalization experience extended to their m-commerce and e-commerce shopping.
- Customer insecurity. Today's customers know the risks of e-commerce, the threat of fraud and data breaches. Customers must have confidence in merchant payments security. Remind customers that password requirements and security measures are for their benefit.
- More and more customers are "preview shopping" online before visiting a brick-and-mortar store. The omnichannel experience gives merchants the chance to capture customers both instore and online. However, it all comes down to providing customers a truly personalized, dynamic, secure, and customer-friendly shopping experience.

E-Commerce Security of the Future

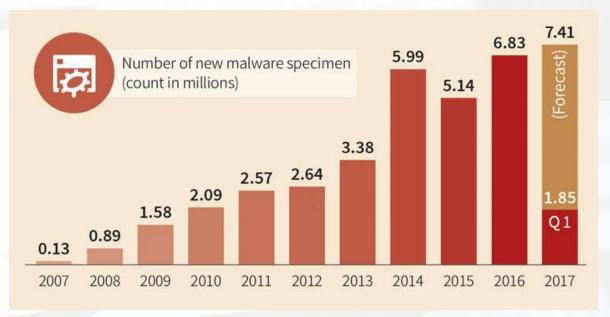
- Verified by Visa in 2018. In April 2018, Visa is making changes to its Verified by Visa program to phase out static passwords and problems with its enrollment process. These changes are being made to address threats to customer security.
- Mastercard Identity Check. Often referred to as selfie pay Mastercard allows
 customers to verify their identity with a photo of their face or a digital fingerprint.
 Purchase speed and authentication happens immediately, giving merchants and
 customers what they want.
- Real-time security. The customer transaction happens instantly, requiring merchants to provide real-time verification and authentication. This depends on completing back-end fraud and authentication checks while the customer is browsing and adding items to their cart.
- General Data Protection Regulation (GDPR). In May 2018, GDPR replaces the EU Data Protection Act. This legislation places new demands on merchant responsibility for data security.
- Multilayered intelligence. Multilayered intelligence extends to merchant-customer knowledge and using the right security solution at the right time. The guessing is eliminated with a multilayered approach.

Do Not Stand Still

- If there is one thing we know for sure, it is this: change is coming and it's coming fast. Merchants must be ready to evolve and anticipate customer demands and fraudster threats. The proactive approach is a must. This means acting today to be ready for tomorrow.
- Know that the <u>tools, technologies, and expertise</u> are available to you. It's time to take the first move and <u>be ready</u> to seize the opportunities of e-commerce in 2018.

主動安全防禦

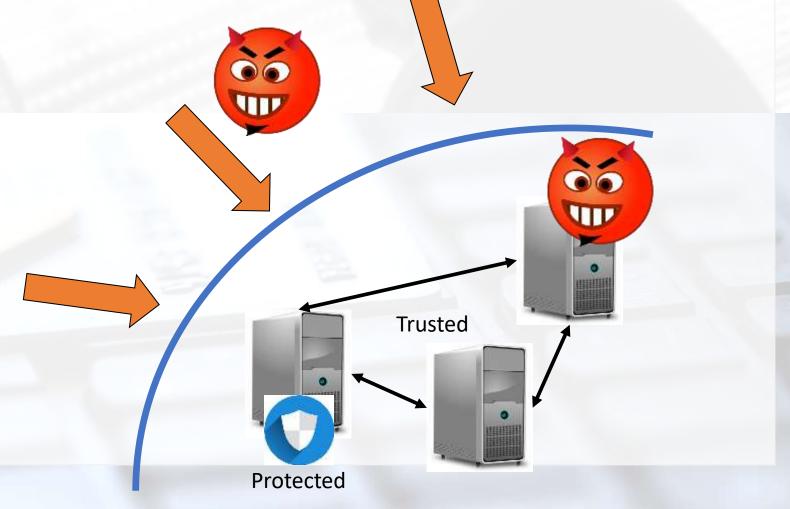
越來越多的惡意程式,防毒軟體難以對抗



資料來源: Malware Trend 2017, G-Data Security blog, https://blog.gdatasoftware.com/2017/04/29666-malware-trends-2017

- 需要更嚴格的端點保護
 - 將惡意攻擊全部擋住是幾乎不可能的

無孔不入的駭客/惡意軟體攻防



台灣二度淪陷 駭客搶銀行





第一銀行在105年7月10日凌晨,於臺北及臺中市合計22家分行41台ATM提款機遭清空,車手在不需要提款卡、帳號密碼、在沒有接觸到提款機的情況下,提款機自動開啟吐鈔口,並將提款機內存放現金全部吐出,累積遭盜走現金新臺幣8千萬餘元。









遠東商銀於106年10月3日上午發現電腦遭到惡意程式攻擊,駭客假冒遠銀名義透過SWIFT(環球銀行金融電信協會)組織系統發出7個電文,使遠銀境外分行之外幣帳戶依據電文內容,執行付款至斯里蘭卡、柬埔寨及美國等地銀行帳戶,遭駭金額計有美金6,010萬4,000元,折合新臺幣約18億餘



車載資安-Keen Lab 入侵 Tesla



Update

ECU's

Nand

flash





Russia hacked the US electric grid

- The Russian hackers used decades-old tactics to gain access
 - Stage 1: Reconnaissance
 - 感染外部網站,鎖定目標攻擊
 - 低資安管理承包商
 - Stage 2: Weaponization
 - Email社交攻擊
 - 水坑攻擊
 - Stage 3: Delivery
 - Stage 4: Exploitation
 - Stage 5: Installation
 - Establishing Local Accounts: symantec_help.jsp
 - enu.cmd
 - netsh firewall set opmode disable
 - netsh advfirewall set allprofiles state off
 - ..





"We think that by far the most effective mitigation work that we've seen on the Android platform over the last three years has been the investment in attack surface reduction. The deployment and tightening of selinux policies and the addition of seccomp sandboxing both result in an attacker needing to find more vulnerabilities in a smaller attack

Mark Brand - Google Project Zero

surface."

android

Access controls are "hard" mitigations which can be applied without knowledge of exploitation techniques.



SecurityST addresses **ALL 7 STRATEGIES**

Percentages represent the number of ICS-CERT reported incidents in 2014 and 2015 that would have been prevented using that specific strotogy.

APPLICATION WHITELISTING













Seven Strategies for Defending Industrial controls



Integration Center (NCCIC) is the Nation's flagship cyber defense, incident response, and operational integration center. Our mission is to reduce the Nation's risk of systemic cybersecurity and communications challenges.

As-Is Security Posture: Large Attack Surface Anti-malware Paich Hanagement Smarray Services Solbarare Updates Top Configuration Application Website Embedded: Seture Hardening: Network Equipment Authoritization Hangement





■ High-Rink: Cargo Attract Service Low Blok: Smyll Artack Service

> AVERAGE NUMBER OF DAYS before detection that a system is compromised.

10/12 THE NUMBER OF SOFTWARE PATCHES **TESTED MONTHLY**

Objective Security Posture:

in the BHGE Validation Lab that require modifications to ensure no negative effect on operations.

26%

investigated by ICS-CERT were spear phishing,

making it the leading threat for 2016.

NUMBER OF INCIDENTS

ICS-CERT responded to in FY2014 and FY2015 that would have been prevented using the Seven Strategies.

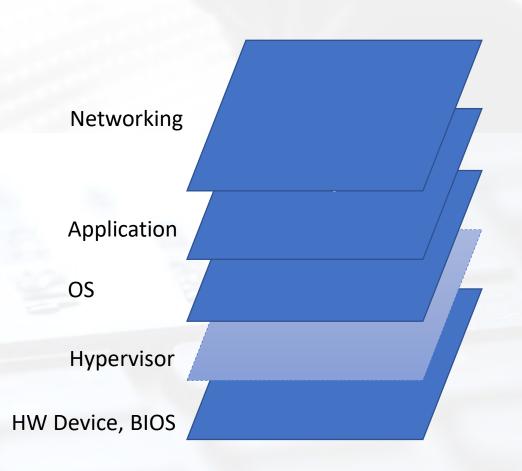
OF EXPLOITS

are targeted at applications, with more than 40% of those being Microsoft & Adobe.

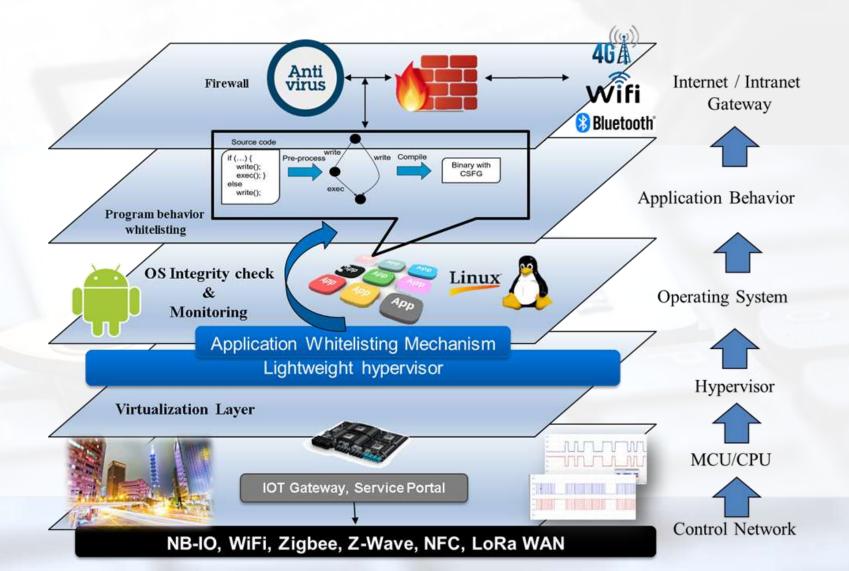
20

基於白名單概念的安全系統設計架構

- •網路白名單
- •程式行為白名單
- 作業系統
 - 使用者帳戶白名單
 - 存取資源權限控管白名單
 - 應用程式執行白名單
- 虛擬化管理層
 - 作業系統核心攻擊
- 硬體,CPU, BIOS
 - CPU flaw, Cache incoherence



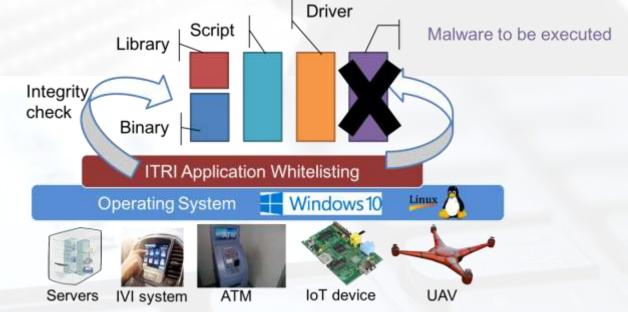
多層次應用程式白名單防護架構



安全執行平台

• 針對 Windows / Linux 提供白名單保護,程式將執行時, 攔截並 檢查程式完整性

- 檢查類型
 - Executable
 - DLL / shared object
 - Script
 - Kernel driver



- 二階段驗證更新、安裝
 - 應用程式安裝、更新與白名單資料庫更新去耦合化
 - 自動更新時,紀錄寫入的 Executables

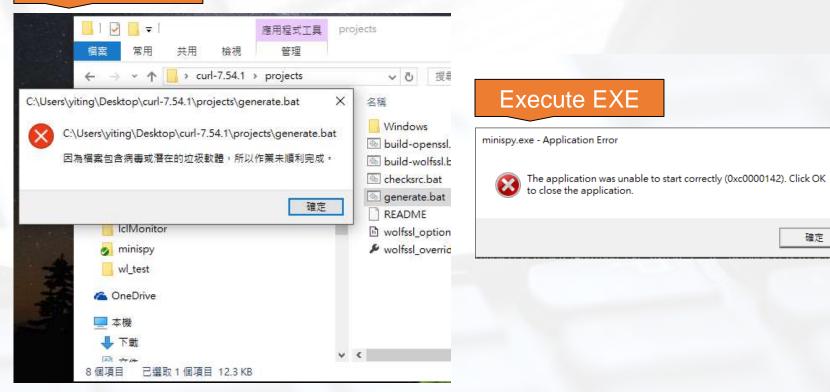
阻擋執行!

Execute Driver

C:\Windows\system32>net start minispy

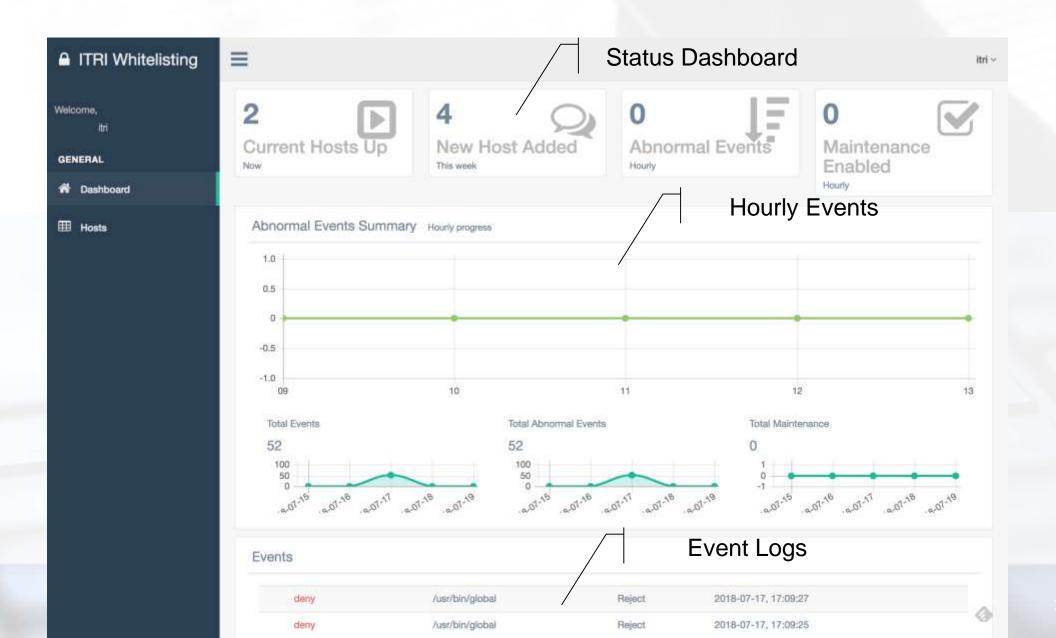
Reject reason: not IsWhiteListedBinary C:\windows\system32\drivers\minispy.sys

Execute script

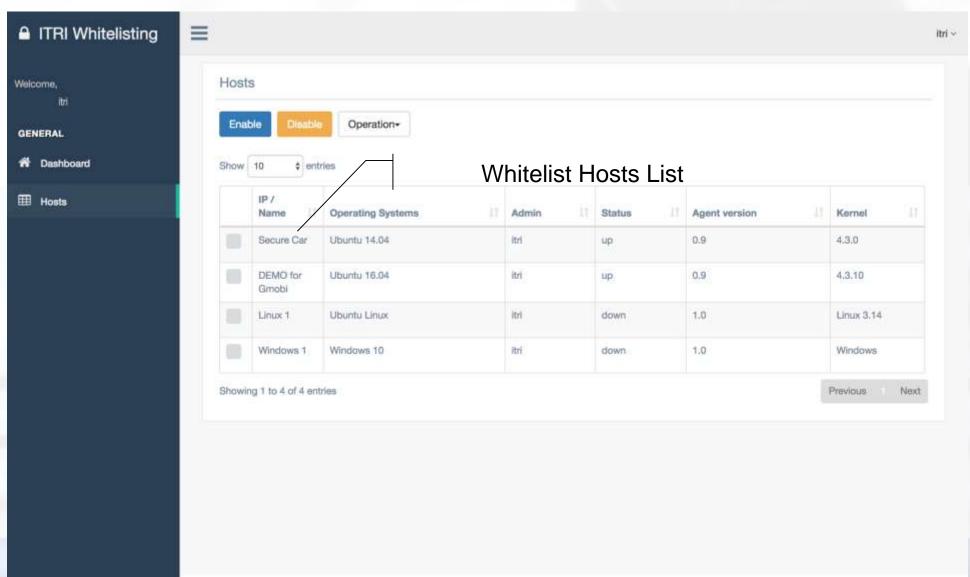


確定

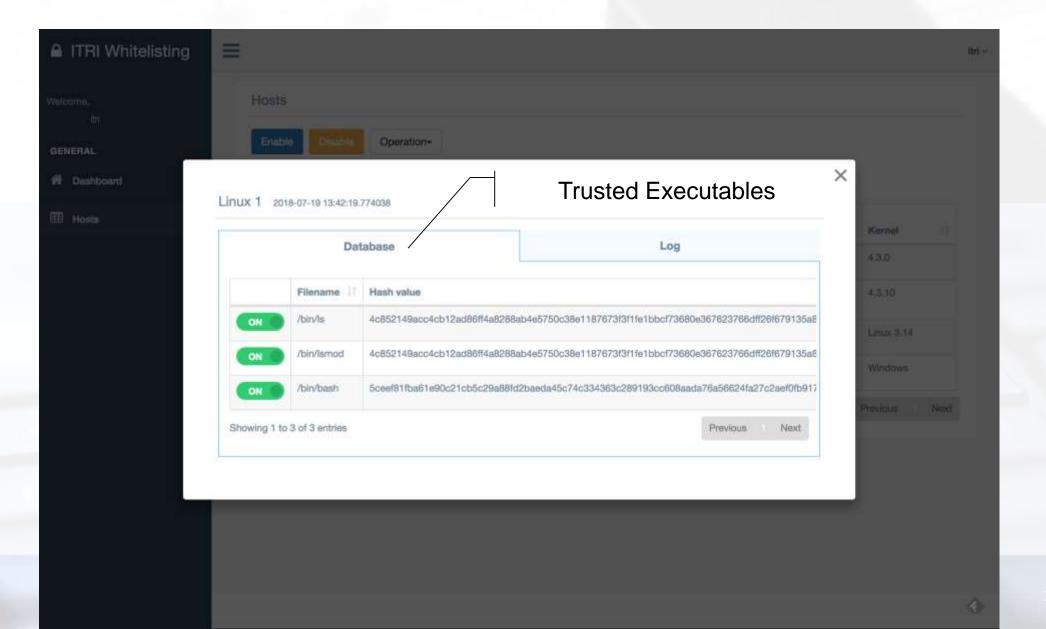
遠端控制介面 - Dashboard



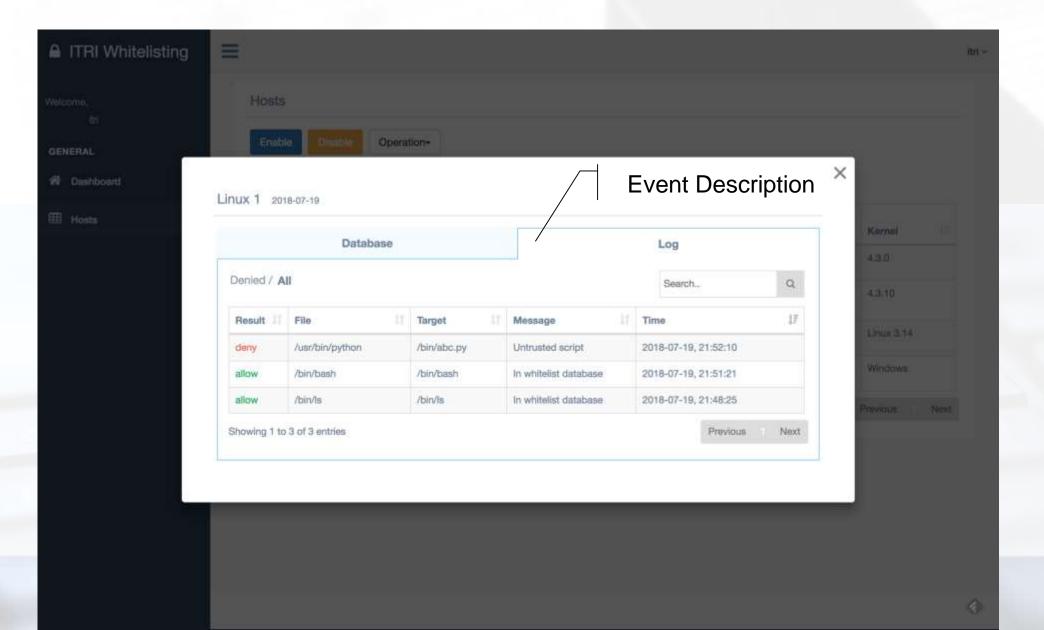
遠端控制介面-Host操作(1/3)



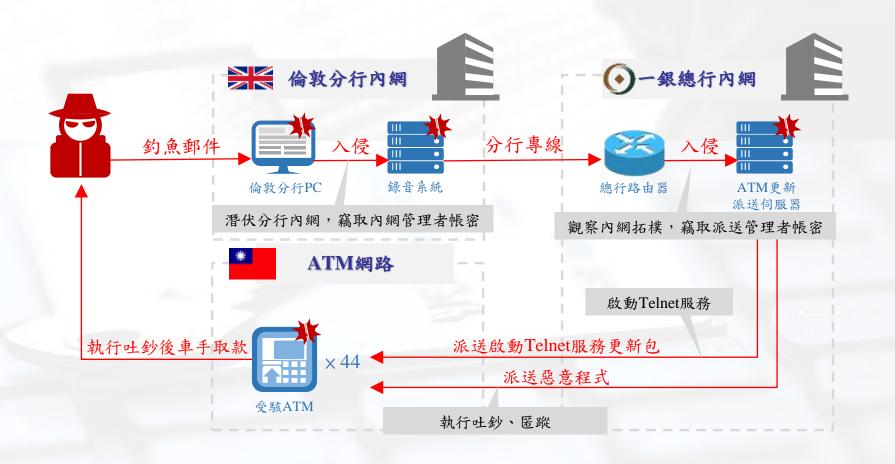
遠端控制介面-Host操作(2/3)



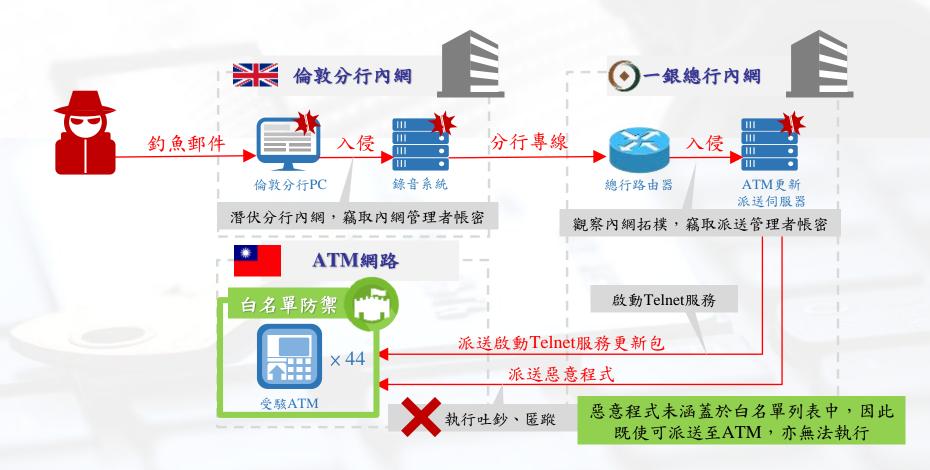
遠端控制介面-Host操作(3/3)



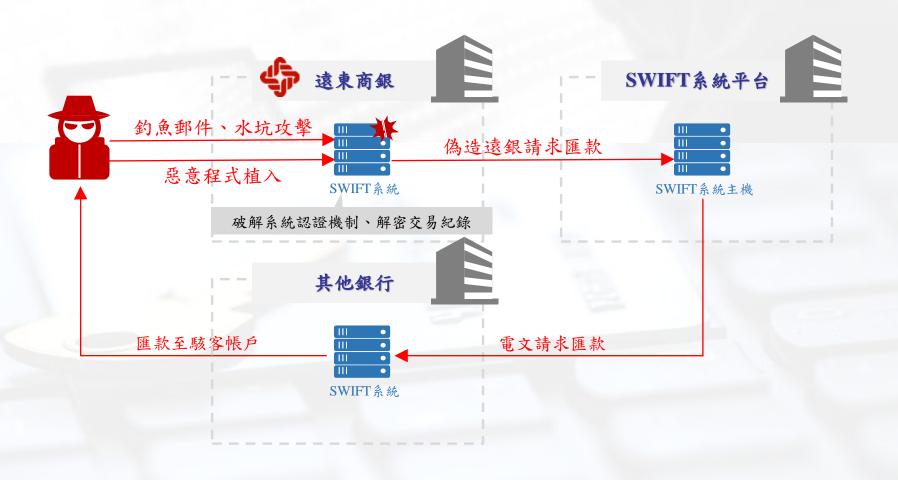
第一銀行ATM盜領事件流程



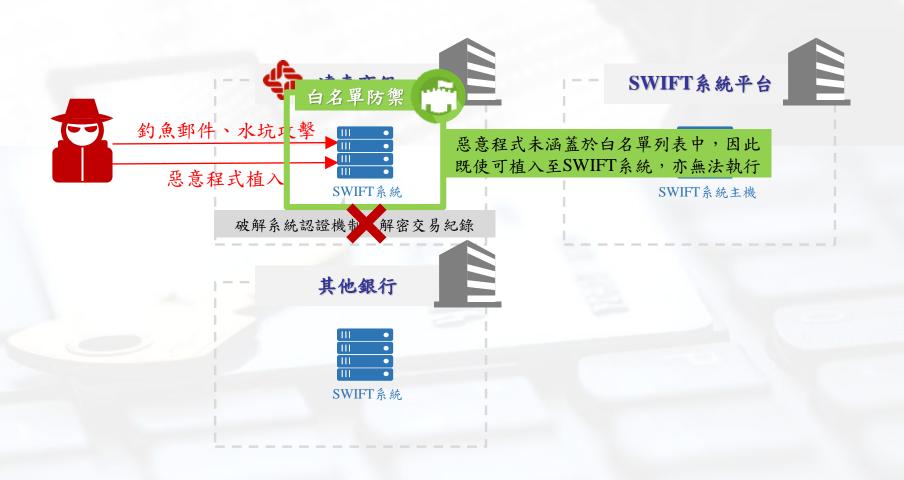
一銀事件 + 應用程式白名單



遠東商銀受駭事件流程



遠東事件 + 應用程式白名單

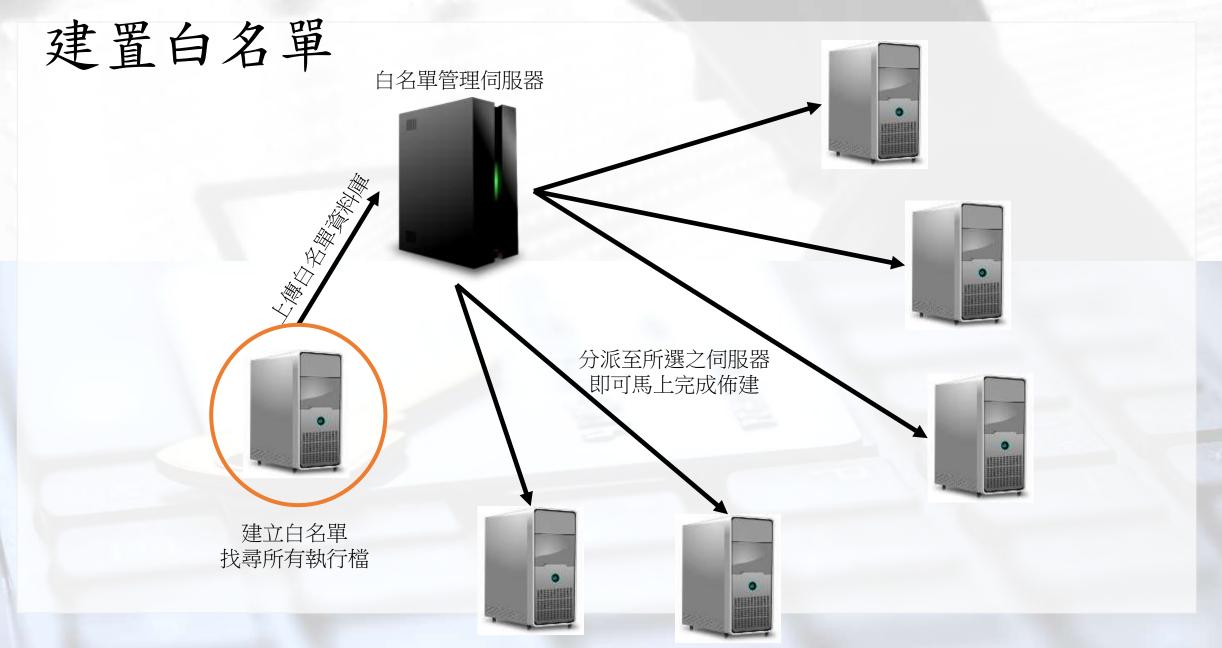


面對未知資安威脅,我們需要更安全的系統



Application Whitelisting by ITRI

- 工研院應用程式白名單技術
- 針對封閉環境、固定功能系統提供高度保護
- · 檢查待執行的程式、函式庫、Script 與驅動程式完整性
- 二階段安裝與更新,嚴格管理白名單資料庫
- 支援 Windows 與 Linux 作業系統



Application Whitelisting is a must for national security

NIST Special Publication 800-167

Guide to Application Whitelisting

Adam Sedgewick Information Technology Laboratory

Munigish Scuppaya Computer Security Division Information Technology Laboratory

> Karen Scarfone Scarfone Cybersecurity Clifton, VA

This publication is available free of charge from: http://dx.doi.org/10.6028/NIST.SP.800-167

October 2015



U.S. Department of Commerce Power Pritaker, Secretory

National Institute of Standards and Vectoology Willie May, Under Secretary of Commerce for Standards and Technology and Director



Federal Network Resilience

APPLICATION WHITELISTING (AWL): STRATEGIC PLANNING GUIDE

Purpose

There are many options and facets to deploying Application Whitelisting (AWL) in an existing operational environment. This document highlights and summarizes the types of choices, and the related decisions, that need to be made prior to starting the planning process. It also provides a high-level diagram for an incremental deployment process. This document is designed to assist in the development of a plan for implementing AWL that has a higher chance for success.

Background

It seems that the extended security community has come to a consensus that AWL is one of the most important security technologies/techniques an organization can and should implement.

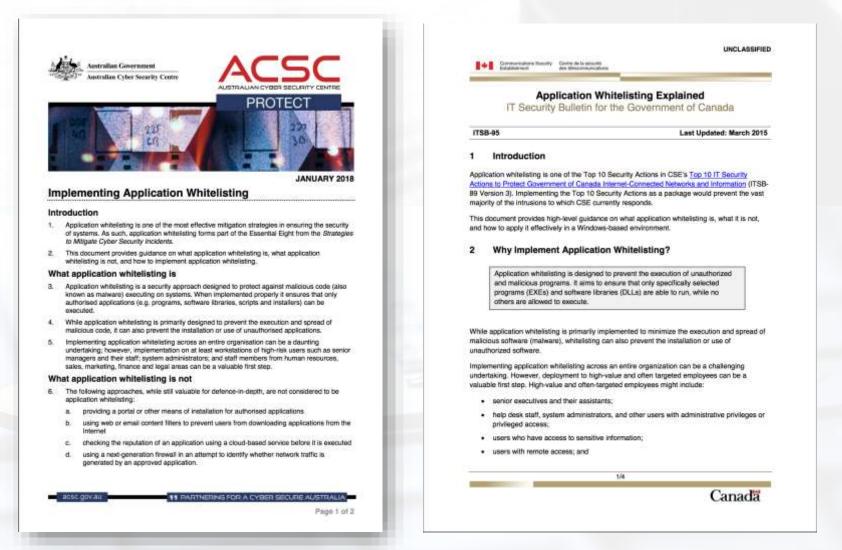
There are plenty of commercial tools and vendors that advertise their ability to perform AWL. A few of the products in widespread use have built-in AWL capabilities, and there are plenty of informative and easy to understand guidance documents on how to use those capabilities. Still there appear to be fewer successful AWL implementations than horror stories or failed attempts.

One of the main reasons for this is because there are multiple drivers that can constrain implementation (e.g., resources, mission, technology), multiple dimensions of an implementation (e.g., case of adoption, resource investment, deployment options, issue resolution processes), and multiple "glide path" options for each dimension that need to be considered before any planning activity can begin. These dimensions and options are not independent, but work together to define an implementation strategy for an organization.

Wading through the experiences of both successful and unsuccessful AWL implementations, studying what worked and why, we have developed a general "plan" for success. This plan identifies areas where an organization needs to understand their operational activities and environment prior to making implementation decisions for AWL. These areas include:

- Which AWL methodology is most appropriate
- · Whether to use free or commercial products/services
- · What staff skills are available
- · How long it will take for users to get used to restrictions
- · Which organizations will be easier to migrate

Application Whitelisting as a global cyber security defense strategy



https://acsc.gov.au/publications/protect/Application_Whitelisting.pdf https://www.cse-cst.gc.ca/en/system/files/pdf_documents/itsb-95-eng.pdf



經濟部工業局107年 新興資安產業生態系推動計畫

- 打造資安強化示範場域,創造需求帶動資安產業發展
- 提供安全軟體開發工具服務,厚植產業安全開發能量
- 鼓勵發展自主新興資安解決方案,聚焦主動安全強化

套裝資安風險評估

—了解資安環境·評估資安風險·擬定資安強化策略

套裝資安 風險評估

資安供給方

資安需求方

輔導40家廠商落實資安健檢

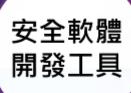
→ 10萬→ 1萬

→ 14萬→ 4萬

依我國公司法設立, 並由中央主管機關核 准登記之本國公司

安全軟體開發工具

- **強化產業安全產品開發流程**
- 鼓勵發展資安強化開發工具



資安供給方

資安需求方

按需採購上架安全軟體開發工具

→最高100萬授權採購

源碼掃瞄工具、弱點掃瞄工具、滲透測試工具、弱點追蹤工具...

按需申請使用上架安全軟體開發工具

- →限額免費
- →平台優惠價格

安全軟體開發流程

https://www.microsoft.com/en-us/SDL/process/release.aspx

1. TRAINING	2. REQUIREMENTS	3. DESIGN	2 1. IMPLEMENTATION	5. VERIFICATION	6. RELEASE	7. RESPONSE
Core Security Training	Establish Security Requirements	Establish Design Requirements	8. Use Approved Tools	11 Perform Dynamic Analysis	14. Create an Incident Response Plan	Execute Incident Response Plan
	Create Quality Gates/Bug Bars	Perform Attack Surface Analysis/ Reduction	Deprecate Unsafe Functions	12, Perform Fuzz Testing	15. Conduct Final Security Review	
	Perform Security and Privacy Risk Assessments	7. Use Threat Modeling	10. Perform Static Analysis	13 Conduct Attack Surface Review	16. Certify Release and Archive	

客制化專業滲透測試

— 鼓勵強化核心服務系統或產品滲透測試

客製化 滲透測試

資安供給方

資安需求方

按場域或產品需求執行專業滲透測試服務 →最高40%,上限100萬 服務折扣 應用場域或產品開發,按需申請專業 參透測服務 →自籌60%

新興資安解決方案

— 鼓勵發展或導入新興資安解決方案

新興資安 解決方案

資安供給方

資安需求方

上架整合平台提供服務 →最高40%,上限100萬 服務折扣 使用整合服務平台新興資安產品服務

- →限額免費
- →折扣優惠
- →40%整合導入折扣

已上架安全軟體開發工具

- 滲透測試:	
- ITRI_PT	雲服務,或預約人工施測
- OnwardSecurity SecDevice	按次預約使用授權,人工施測
- OnwardSecurity SecFlow	雲服務
- ArgusHack-Carrier	按次預約使用授權,人工施測
- OpenVAS	雲服務,或預約人工施測
- Nmap	雲服務,或預約人工施測
- Metasploit	人工施測
- W3af	雲服務,或預約人工施測
- Burpsuite	雲服務,或預約人工施測
- ZAP	雲服務,或預約人工施測
- Arachni	雲服務,或預約人工施測
- Nikto	雲服務,或預約人工施測
- 源碼分析:	
- SonarQube	雲服務,或預約人工施測
- 端點防護:	
- AIR Cloud Platform (Xensor)	雲服務,或預約人工施測
- GCB檢測:	
- D-GCB	雲服務,或預約人工施測 44

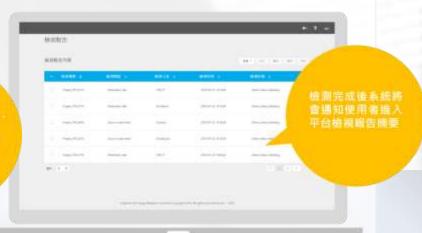
平台檢測服務類型



平台整合上架工具介紹



源碼檢測-報告檢視(1/2)



源碼檢測-報告檢視(2/2)



滲透測試-服務申請



滲透測試-報告檢視



資安風險的認知與主動管理作為

- •性命攸關 → 安全第一
- 自駕車上路
 - \bullet 2020 2030 2047
- •安全容錯+安全責任
 - 供應鏈管理
 - 永續經營/友善社會/環保共生
 - 資安確保

自主資安強化

安全設備導入

供應鏈安全管理

電子商務-主動安全防禦

- 自主資安強化管理 -> 供應鏈資安規範管理
- •固定功能服務主機或設備->固定功能的軟體環境
- ISO 2700X -> 安全軟體開發流程(Secure SDLC)
- 應用程式白名單 -> 杜絕「未知」的惡意程式
 - 固定功能、無人、機互動程式安裝管理的連網設備
 - 公務作業主機
- 資安強化百寶箱一「資安整合服務平台」

主動安全強化的三支箭

自主資安強化

安全設備導入

供應鏈安全管理

- •防火牆/防毒軟體/端點防護..
- 應用程式白名單
- 渗透測試/紅隊演練

- 供應鏈自我安全檢驗證明
- 主動軟體執行環境固化防護
- 供應鏈安全軟體開發稽核